

# Blum warranty information

## Congratulations!

The product you have purchased includes Blum lift systems, concealed hinges and/or drawer runners, the finest in functional hardware. In keeping with our commitment to quality, integrity, and expert workmanship, this hardware meets or exceeds the highest industry standard requirements.

## Limited warranty

Blum, Inc. (Blum) warrants its lift systems, hinges and/or drawer runners, contained in this product, but not the product itself, against defects in material and workmanship for as long as the original consumer purchaser owns the products. Blum will send the original consumer purchaser, without charge, new Blum hardware to replace any defective Blum hardware subject to this warranty. This warranty is a warranty of replacement only. Blum specifically does not warrant removal of the defective hardware nor installation of new hardware. This warranty does not cover hardware which has been incorrectly installed, exposed to excessive loads or otherwise used in any manner contrary to its intended purpose. In the event the defective Blum hardware is obsolete or has been discontinued, Blum reserves the right to replace the defective hardware with a current offering. No guarantee of interchangeability is offered.

**Blum, Inc.**  
Stanley, NC 28164  
800-438-6788  
[www.Blum.com](http://www.Blum.com)

## Replacement procedure:

To obtain a replacement within 30 days of discovery of the defect, remove the defective hardware and mail it postage pre-paid to:

**Blum, Inc.**  
**Customer Service**  
**7733 Old Plank Rd.**  
**Stanley, NC 28164**

Enclose a letter explaining the defect with a copy of your proof of purchase. Allow approximately four (4) weeks for delivery of the replacement.

## Other terms and conditions:

ALL WARRANTIES IMPLIED BY STATE LAW, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE EXPRESSLY LIMITED AS SET FORTH ABOVE. However, some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. WITH THE EXCEPTION OF ANY WARRANTIES IMPLIED BY STATE LAW AS HEREBY LIMITED, THE FOREGOING EXPRESS LIMITED WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY OTHER WARRANTIES OF BLUM WITH RESPECT TO THE REPAIR OR REPLACEMENT OF ANY PROPS OR PARTS. IN NO EVENT SHALL BLUM BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES RESULTING FROM THE USE, INSTALLATION, PERFORMANCE OR FAILURE OF ITS HARDWARE. However, some states do allow the exclusion of limitation of incidental or consequential damages, so the above exclusion may not apply to you. This limited warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Blum, Inc.  
7733 Old Plank Road  
Stanley, NC 28164  
**toll free** 1-800-438-6788  
**local** 704-827-1345  
**fax** 704-827-0799  
**internet** www.blum.us

Blum Replacement Policy

Please print this form and send, along with your defective product, to the following address:

Blum, Inc.  
7733 Old Plank Road  
Stanley, NC 28164  
Attn: Customer Service

Due to identification and warranty purposes, you must return the broken or defective part. Please be certain the Blum logo is visible on the broken part. Replacement parts will be shipped to you at no charge within 5 business days following the receipt of your request.

Name: \_\_\_\_\_

Street Address: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Phone Number:       Home    Work    Cell   \_\_\_\_\_  
(replacements can not be sent without a phone number)

E-mail Address: \_\_\_\_\_  
(will be used to send shipment confirmation only)

In order to provide better service to you in the future, we'd like to gather some information about your kitchen:

Age of your kitchen: \_\_\_\_\_ How old is the defective hardware? \_\_\_\_\_

In which location was the defective hardware installed: (check all that apply)

- Cutlery
- Pantry
- Upper Cabinet / Wall Cabinet
- Lower Cabinet / Base Cabinet
- Other \_\_\_\_\_